Financial Aid Online Portal: Code IA

- Prospective students' Student ID is the e-mail address they used on their Admissions Common Application. Current Muhlenberg College students' Student ID is their Muhlenberg College e-mail address

- You may not be a first time user—someone in your family may have set up the account for you. Try clicking on "Forgot My Password" and answering the security questions to log on.

    o Once you answer the security questions, you will be prompted to reset your password and directed back to the login screen. You may then log on using your new password.

- If you are a first time user, enter your "Student ID"

    o Click on "first time user"

    o Type in your Date of Birth in the format (MM/DD/YYYY).

    o Enter your 5-digit zip code (from your Common Application for Admission to the college)

    o Complete the security questions

    o Enter your new password and confirm your new password

- If you are still having problems:

    o Make sure you are using a laptop or PC—this will not work on an iPhone or iPad

1. If you are an international student, please contact the Office of Financial Aid at finaid@muhlenberg.edu to receive a temporary Password.

If you are still having trouble logging in, please contact the Office of Financial Aid at finaid@muhlenberg.edu or at 484-664-3175.